

# Boilermakers' National Health and Welfare Plan (Canada)

<u>Please read carefully</u>: Great news for Retired Plan Members covered under the Basic or Enhanced Pensioner Benefits Plans. Thank you for reading through to the end for important messages regarding your Plan. We appreciate your time and attention.

The Boilermakers' National Health and Welfare Plan (Canada) proudly provides **Retired Member Travel Insurance**. The Comprehensive out-of-province/Canada emergency medical travel insurance and travel assistance services cover Plan members and their eligible family members. It has been in effect since September 2012.

- Covered Plan Members and eligible family members are protected by Viator Travel Insurance coverage for an unlimited number of trips, of up to 30 consecutive days of travel per trip, anywhere in the world (some geographic restrictions may apply). This coverage is provided at no cost.
- For travel or any trips longer than 30 days, you and eligible family members can purchase additional insurance protection directly from RSA Travel Insurance called Medi-Select Advantage Travel Insurance. You only have to pay for the additional days of travel coverage you want. Please call RSA Travel Insurance toll-free at 1-877-832-6025.

Help is available 24/7 in many languages when you are travelling and need assistance in the event of an unforeseen illness or accident.

### In this Welcome Package, you will find:

- your new Travel Insurance Card(s) with emergency telephone numbers to carry with you while you are travelling outside of Canada, or outside your province of residence
- a Member Information Booklet describing the Viator Travel Insurance "core coverage" (the 30 day travel coverage per trip provided to you as a Health and Welfare Plan Member)
- a Brochure describing the optional Medi-Select Advantage Insurance "top-up coverage" options (the additional travel coverage you may purchase yourself to extend your 30 day "core coverage") and how to get a quotation directly from RSA Travel Insurance.

#### Key Reminders – before you travel:

- Avoid surprises Please review the enclosed Member Information Booklet carefully. The coverage is subject to certain limitations and exclusions. For example, there is a Maximum Lifetime Benefit.
- Also, travel coverage is only provided for unforeseen medical emergencies. Plan Members must not be travelling for the purpose of seeking medical attention and must be in a condition of "stable" health prior to departure.
- Some geographical coverage restrictions may apply to your intended destination. Please make sure to check prior to your travel departure by calling the number on the back of your Travel Insurance Card.



# Need help? Have questions?

### Lost, Stolen or Damaged Cards

If your Travel Insurance Card is lost, stolen or damaged, please contact the Administration Office immediately. They will provide you with a replacement card.

We hope this information will help you to understand and enjoy your new Retired Member Travel Insurance Benefit. If you have any questions about this new Benefit or about your Benefits Plan you can contact the Administration Office in person, by telephone, fax or by email as follows:

### **BOILERMAKERS' BENEFIT ADMINISTRATION OFFICE**

45 McIntosh Drive Markham, Ontario L3R 8C7 Toll Free: 1-800-668-7547 Tel: (905) 946-2530 Fax: (905) 946-2535

E-mail: <u>questions@boilermakersbenefits.ca</u>

Website: www.boilermakersbenefits.ca

Facebook: www.facebook.com/boilermakersnationalbenefitplans

<u>Important note</u>: For the collective benefit of all covered Members, the Trustees would like to remind Plan Members and eligible family members that you must be properly enrolled in your provincial health care plan. This is necessary to become covered under the Retired Member Travel Insurance Benefit and will help to have claims paid promptly and accurately.